



Privacy Policy

FDCPA Disclosure: *Nothing in this privacy policy shall permit the disclosure of information to third parties in violation of the Fair Debt Collection Practices Act.*

We value your privacy at Radius Global Solutions (hereinafter "We") and maintain standards to secure your private information. This privacy notice discloses the privacy practices for this website. This privacy notice applies solely to information collected by this web site. It will notify you of the following:

- What personally identifiable information is collected from you through the web site, how it is used and with whom it may be shared.
- What choices are available to you regarding the use of your data.
- The security procedures in place to protect the misuse of your information.
- How you can correct any inaccuracies in the information.
- Your use of this website and any personal information you provide via the website remains subject to this Privacy Policy. We follow all applicable federal and state law regarding information sharing and will not violate any consumer protection laws including the Fair Debt Collection Practices Act.

BY VISITING THIS WEBSITE, YOU AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS PRIVACY POLICY. IF YOU DO NOT AGREE WITH THE TERMS OF THIS PRIVACY POLICY, PLEASE DO NOT PROVIDE ANY INFORMATION OR USE ANY OF THE SERVICES PROVIDED ON ANY OF THE WEBSITES REFERRED TO IN THIS PRIVACY POLICY. PLEASE NOTE: THIS PRIVACY POLICY CHANGES FROM TIME TO TIME AND CHANGES ARE EFFECTIVE UPON POSTING. PLEASE CHECK BACK FREQUENTLY FOR UPDATES AS IT IS YOUR SOLE RESPONSIBILITY TO BE AWARE OF CHANGES. WE DO NOT PROVIDE NOTICES OF CHANGES IN ANY MANNER OTHER THAN BY POSTING THE CHANGES AT RADIUS GLOBAL SOLUTIONS.

Information Collection, Use, and Sharing


We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request.

Unless you ask us not to, we may contact you via email in the future to communicate regarding your account(s) with our office or changes to this privacy policy.

The following paragraphs in this Section describes how we currently use Personal Information, but we may change or broaden our use at any time. As noted in this Privacy Policy, we may update this policy from time to time. We use your Personal Information for the following general purposes:

- **Customer Service:** We use your Personal Information to improve our services to customers.
- **Complying with Legal Process:** We will use or disclose your Personal Information in response to subpoenas, court orders, warrants, or legal process, or to otherwise establish or exercise our legal rights or defend against legal claims or in the event you violate or breach an agreement with us.
- **Contacting You:** By using our website, you consent to contact from us or a third party affiliate with whom we share information in accordance with this Privacy Policy, to contact you by phone or email regarding your account status and changes to subscriber agreements, privacy policy, or any other policies or agreements relevant to you.
We store Personal Information in a database on computers or servers owned or accessed by us. These computers and servers have security measures (such as a firewall) in place to protect against the loss, misuse, and alteration of the information under our control. Data transmitted through our website, including Personal Information you submit, is protected using 1024-bit encrypted Secure Socket Layer (SSL) technology to make your connection to our server completely confidential. SSL technology ensures that only you, our company and our third party affiliates as permitted under this Privacy Policy can access the information you submit. The data you provide is immediately translated into code, and can only be decoded by us. SSL confirms the identity of the originating computer terminal and the recipient terminal, preventing unauthorized interception. Notwithstanding such measures, we cannot guarantee that its security measures

will prevent its computers from being illegally accessed, and your Personal Information from being stolen or altered. If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at (844) 329-0973 

- **Cookies, Web Beacons, and Other Info Collected Using Technology:** We currently uses cookie and web beacon technology to associate certain Internet-related information about you with information about you in our database. Additionally, we may use other new and evolving sources of information in the future.

Cookies

“Cookies” are a feature on your browser software. If enabled, we may write cookies that may store small amounts of data on your computer about your visit to any of the pages of this website. Cookies assist us in tracking which of our features appeal the most to you and what content you may have viewed on past visits. When you visit this site again, cookies can enable us to customize our content according to your preferences. We may use cookies to: keep track of the number of return visits to this site; accumulate and report aggregate, statistical information on website usage; deliver specific content to you based on your interests or past viewing history; save your password for ease of access to our website. You can disable cookies, although our website may not function properly for you. Your browser preferences can be modified to accept or reject all cookies, or request a notification when a cookie is set.

IP Addresses

We automatically track certain information based upon your behavior on the site. We may use this information to do internal research on our users’ demographics to better understand, protect and serve you. This information may include the URL that you just came from (whether this URL is on the site or not), which URL you next go to (whether this URL is on the site or not), your computer browser information, and your IP address. Your Internet Protocol (“IP”) is a unique Internet “address” which is assigned to you by your Internet Service Provider (“ISP”). For local area network (“LAN”), DSL, or cable modem users, an IP address may be permanently assigned to a particular computer. IP addresses are automatically logged by web servers, collecting information about a user’s traffic patterns. While the IP address does not identify an individual by name, it may, with the cooperation of the ISP, be used to locate and identify an individual using the web. Your IP address can, however, reveal what geographic area you are connecting from, or which ISP you are using. Finally, other websites you visit have IP addresses, and we may collect the IP addresses of those websites and their pages.

Do Not Track Requests

We do not track visitors over time and across third party websites to provide targeted advertising and therefore do not respond to Do Not Track (DNT) signals. However, some third party sites do keep track of your browsing activities when they serve you content, which enables them to tailor what they present to you. If you are visiting such sites, your browser allows you to set the DNT signal on your browser so that third parties (particularly advertisers) know you do not want to be tracked. Third parties cannot collect any other personally identifiable information from our websites unless you provide it to them directly.

No Information Collected from Children

We will never knowingly collect any Personal Information about children under the age of 13. If we obtain actual knowledge that we have collected Personal Information about a child under the age of 13, that information will be immediately deleted from our database. Because we do not collect such information, we have no such information to use or to disclose to third parties. We have designed this policy in order to comply with the Children’s Online Privacy Protection Act (“COPPA”).

Affiliations/Merger/Sale

If we change ownership through an acquisition, merger, sale or other change of business status, we reserve the right to transfer or assign the right to use your Personal Information collected from our websites.

Making Corrections

We are committed to accurately maintaining your personally identifiable information. We will take reasonable steps to correct personal information that is properly identified as incorrect. If you need to update or correct your personal information, contact Privacy Admin at consumersupport@ccscollect.com. Please understand that, in some circumstances, only your service provider may have the authority to update or correct your personal information. If this information is the type that only your service provider can update or correct, we’ll forward your request to your service provider.